

FALL 2020 QUESTIONS AND ANSWERS

Like all institutions, we are working hard to adapt to the realities of operating during a pandemic. This requires flexibility, patience – and, perhaps above all – empathy from everyone.

Why did my schedule change, and when will it be final?

You may have noticed changes to the delivery method of some of your courses in your schedule. There will be additional adjustments subject to room capacity, instructor availability and COVID-19 conditions.

Unanticipated circumstances may affect our ability to deliver courses in a particular manner. As we navigate through these uncertain times, our goal is to provide a safe, inclusive and supportive campus community.

If you wish to make changes to your schedule, you are able to do so through My Akron. We strongly recommend that you consult with your advisor before making any changes to your schedule, as not all delivery methods may be available for all classes.

Adjustments to your schedule may result in changes to your bill. Tuition and associated fees may differ, based on the courses you select. We recommend that if you make changes to your schedule, you **review your updated bill on My Akron.**

Where do I find contact information for my academic advisor?

Contact information for your academic advisor can be found in the **Student Center in My Akron.** After clicking on "Student Center," look at the right-hand side of the screen for "Advisor."

I don't want to take classes online. What are my options?

If you wish to make changes to your schedule, you are able to do so through My Akron. You're encouraged to **consult with your advisor before making changes to your schedule**, as your advisor will be able to assist you with scheduling corequisite courses. Note that not all delivery methods may be available for all classes.

If a course you need to take is only offered online, be assured that you will receive a full semester of instruction and will be **awarded full academic credit** when you fulfill course requirements. UA faculty have been preparing for online teaching. Many have gone through training workshops over the summer to build their online courses.

Will my professors have time for me?

Yes, professors will hold office hours, which may look different from normal. For example, **you may need to schedule a virtual appointment with your professor.** Contact your professors directly for details on how to meet with them.

How will you keep me safe on campus?

We are following guidance from the **local health departments and all current state and federal regulations** regarding COVID-19.

- To meet Centers for Disease Control and Prevention (CDC) and state of Ohio guidelines, we have begun to **physically rearrange our classrooms.** All classrooms will be set up to allow six feet between each person.
- We intend to provide academic courses through a **variety of formats**, including in-person, online and hybrid formats to further reduce congestion on campus.
- All employees and students will be asked to **carefully monitor their health and self-quarantine** when they feel ill or after extensive travel.
- It is important to appreciate that it is likely that we will have cases of COVID-19 identified on campus during the semester. **If you test positive for COVID-19**, you should **self-quarantine** and **notify Gordon Holly**, assistant dean for student success.
- For the safety of each member of the campus community, cloth face coverings that cover the nose, mouth and chin **must always be worn in public** except while eating or alone in a **PRIVATE** room, laboratory or work area as recommended by the CDC.
- If, for health reasons, you have been advised not to wear a face covering, **please contact the Office of Accessibility to request a medical accommodation.** Call 330-972-8923 or email julie21@uakron.edu.





I don't think I can afford school this year.

We are committed to providing access to a quality education for all students and recognize that your financial circumstances may have changed due to COVID-19 or another hardship.

We encourage you to visit the new "affording the semester – what to know" website, which has been created to provide information about paying for college and the many options that are available to you. Visit uakron.edu/here-to-help.

Why am I being charged an online fee?

The \$15-per-credit-hour charge for online courses has been waived for the fall 2020 semester as a result of COVID-19. We appreciate your patience as we make these corrections to student bills.

What is the e-content fee listed on my account?

The e-content fee indicates that you have first-day, online course materials (e-content) available for your course. To opt out of these charges and purchase a physical textbook instead, visit uakron.edu/zipassist/books.

What will my experience on campus be like?

As you can imagine, it will be different from what a typical semester at The University of Akron looks like; however, we want to provide students who choose to remain on campus with the most up-to-date and realistic expectations.

We are following guidance from the local health departments and all current state and federal regulations regarding COVID-19.

- Food services will be available from 9:30am - 1:00pm Monday through Thursday offering fresh salads, sandwiches and pre-packaged snacks and beverages.
- The full range of student services will be available.
- Student organizations and activities will be held virtually. There will be no student events or activities on the regional campuses.

We are in constant contact with county and state officials, and we will adapt requirements if changes become necessary. Our foremost concern will always be the health and well-being of our students, faculty and staff.

What if I need a Zip Card?

To adhere to health and safety guidelines, the process for obtaining a new Zip Card is being revised. If you are taking your classes through Wayne College or a regional campus and need a Zip Card, please contact the Student Services Center at 330-684-8900.

I have a question that's not answered here. Whom should I contact?

For a complete list of support-services contacts, please see the attached directory.



The University of Akron
Wayne College



The University of Akron
Medina



The University of Akron
Lakewood

STUDENT SUPPORT SERVICES

THE UNIVERSITY OF AKRON REGIONAL CAMPUSES

ADMISSION

Office of Admissions
330-684-8900
kcfoy@uakron.edu

ADVISING

Student Services
330-684-8900
wcundif@uakron.edu

ATHLETICS

Assistant Dean Student Success
330-972-8740
gholly@uakron.edu

AUDITING

Student Services
330-684-8900
sew30@uakron.edu

BILLING

(STUDENT ACCOUNTS)

Student Accounts
330-684-8933
hamy@uakron.edu

BOOKS (BUYING)

Barnes & Noble Bookstore
330-684-8920

BY-PASSED CREDIT

Student Services
330-684-8900
sew30@uakron.edu

CANCELLATIONS, COURSE/CLASS

Student Services
330-684-8900
sew30@uakron.edu

CAREER SERVICES

Student Services
330-684-8900
wcundif@uakron.edu

CLUBS AND ORGANIZATIONS, STUDENTS

Student Activities Coordinator
330-684-8973
vf11@zips.uakron.edu

COUNSELING SERVICES

Student Services
330-684-8900
jfink@uakron.edu

FACILITIES

Business Office
330-684-8932
hamy@uakron.edu

FEES

Student Accounts
330-684-8933
hamy@uakron.edu

FINANCIAL AID

Student Services
330-684-8900
sew30@uakron.edu

GUEST STUDENTS

Student Services
330-684-8900
kcfoy@uakron.edu

HEALTH AND SAFETY

Campus Police
330-684-8910
cwright1@uakron.edu

ID CARD (ZIPCARD)

Student Services
330-684-8900
sew30@uakron.edu

LEARNING SUPPORT SERVICES

Smucker Learning Center
330-684-8960
jmaroli@uakron.edu

LIBRARY

Library Information Desk
330-684-8789
waynelibrary@uakron.edu

OFFICE OF ACCESSIBILITY

Student Services
330-684-8900
julie21@uakron.edu

TECHNICAL SUPPORT SERVICES

Technical Support Help Desk
330-684-8953
sln9@uakron.edu

UA LAKEWOOD

216-221-1141
jlb9@uakron.edu

UA MEDINA

330-721-2210
gholly@uakron.edu

UA WORKFORCE TRAINING SOLUTIONS

330-972-7577
wrose@uakron.edu

VETERAN SERVICES

Student Services
330-684-8900
kh13@uakron.edu

WAYNE COLLEGE SCHOLARS PROGRAM

Dr. Angela Hartsock
330-684-8795
ahartsock1@uakron.edu

ONLINE RESOURCES

- Admissions
Apply for undergraduate admissions at wayne.uakron.edu
- Curriculum
Access full curriculum guides at wayne.uakron.edu/academics-majors
- Financial Aid
Apply for financial aid at fafsa.gov
- Schedule
View the most current class schedule at wayne.uakron.edu/courses
- Wayne College Scholarships
Apply for The University of Akron Wayne College scholarships at wayne.uakron.edu/scholarships