Drawn from the Wayne College Strategic Plan, this document provides focus for the areas within the Business Operations unit, which includes: University Police, Word Processing, Technical Support Services, Business Services, Cashiering, Financial Aid, Facilities & Grounds, Capital Planning, Food Service, and the Bookstore over the years 2008-2010.

Mission: The mission for Business Operations is to provide a broad range of financial and administrative support services to students, staff, faculty, and other college stakeholders. They will strive to deliver all services with efficiency and flexibility while keeping the best interests of the College in mind.

The priorities in this plan derive directly from the initiatives in the Strategic Plan, as referenced below.

**Priority 1:** Enhance physical, social, and learning environments to encourage student engagement with the College. (1D)

A. Increase number of “public access” computers available on campus.
B. Create additional “lounge type” space through D-wing renovation.
C. Strengthen on-campus wireless connectivity, e.g. cell phone service.

**Priority 2:** Enhance the effectiveness and fiscal health of current off-site educational programs. (4D)

A. Increase endowed funds for these operations.
B. Maintain an environment that is inviting and supports the learning process appropriately.

**Priority 3:** Carry out the construction of the D-Wing and the H-Building projects. (5B)


**Priority 4:** Develop a teaching-learning resource center for students, faculty, and support promising instructional technology. (5D)

A. Utilizing existing space (such as B-117). Work with a team to develop a plan that identifies what is needed and subsequently a budget and timeline.

**Priority 5:** Revise the 2001 Campus Master Plan. (5E)

A. Work with The Collaborative to develop a revised Campus Master Plan drawing that reflects our current plans for growth and improvements to campus.
Priority 6: Develop instructional spaces that support and encourage different teaching-learning strategies and styles. (5F)

A. Develop a process for collecting input from students and faculty.
B. Strive to make each classroom space as flexible as possible.